

Annual Report

2020/21

www.gsmwolverhampton.org.uk



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Reference and Administrative Information

Charity Registration 1165909

Principal Address

65 Waterloo road
Wolverhampton
WV1 4QU

Trustees Who Held Office During The Year

Brother Charles Searson
Brother Malachy Brannigan
Brother Robert Moore
Hetty Dodd
Lynne Moran - Appointed 14 May 2021
Nigel Tinsley (Chair)
Patricia Kemp
Vivienne Brown

Chief Executive

Tom Hayden

Independent Examiner

Cotterell & Co Chartered Accountants
The Curve
83 Tempest Street
Wolverhampton

Bankers

Lloyds Bank
Queens Square
Wolverhampton

Barclays Bank
Lichfield Street
Wolverhampton



Trustees' report

Structure governance and management

The organisation is registered as a Charitable Incorporated Organisation (CIO) and is governed by the Constitution registered with the Charity Commission on 25th February 2019.

The organisation is governed by eight trustees with the management of the charity delegated to a Chief Executive Officer. The Chief Executive is a Chartered Manager with over 13 years' experience working in the Third Sector and is supported by an Administration and Finance Manager and three Team Leaders that manage the day-to-day services. Our management team is made up of a 50% ratio of males and females.

There is a standing agenda item at board meetings for service user feedback and we are developing an Expert Advisory Group (EAG) to support the strategic direction, management, and development of the service.

Our Purposes and activities

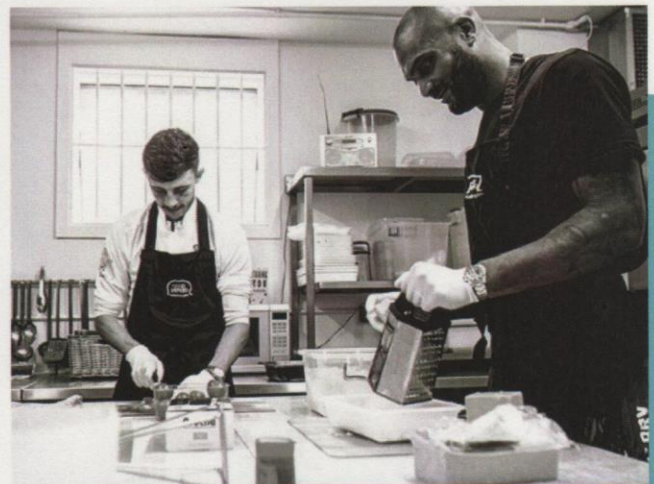
The Good Shepherd was established by the Brothers of St John of God, a religious order who have supported the local community for 50 years. Two of our core values are hospitality and compassion for the most disadvantaged. Our team deliver services in a way that makes people feel valued and always try to hear their voice. The Good Shepherd has operated a food and support service in Wolverhampton since 2003. Our aim is to end homelessness in Wolverhampton and support people out of poverty. We work with the most disadvantaged people in our community including people with multiple and complex needs, asylum seekers and people experiencing homelessness.

At the Good Shepherd we're passionate about people and we're ambitious for the people that use our services. Over the last two years we've expanded the support we offer to include a food service, day centre, meaningful activity programme, Housing First service, supported lettings scheme, and we now host a multi-agency hub bringing together a wide range of agencies.

We use the Recovery Model to formulate our approach to working with people, focusing on identifying strengths, values, and interests, and using that as the basis for change. We work with people to find a purpose and offer volunteer and involvement opportunities at the service and within the wider community. Our support team have all been trained in Psychologically Informed Environments and we design and deliver our services in a trauma informed way. We worked with over 1000 people last year and at the end of 2020/21 had 1075 registered service users with 83 different nationalities represented, aged from 18 to 81 years old.

When the pandemic started our ambition was to maintain as much service delivery as possible in line with government guidelines and best practice. Almost immediately we were contacted by our volunteers, supporters, local mutual aid groups, businesses, and our partners to see if they could support us. At a time when we were genuinely concerned about our ability to meet the need in the city we were overwhelmed by the offers of support.

Between April and May 2020 alone we had 194 new people register with us to access food and support, a 34% increase compared to the year before. We wouldn't have been able



to meet this need without our supporters, partners, and the Wolverhampton community coming together during the pandemic.

We managed to stay open all throughout 2020/21, providing adapted services and working closely with the Local Authority and Public Health to ensure our service delivery was safe and Covid secure.

When the government announced the 'Everyone In' agenda during the pandemic, there were 20 people sleeping in the night shelter based in our building and another 40 to 50 sleeping on the streets. The local authority secured a nearby hotel to house people and by the end of the first weekend over 70 people had been accommodated there. Our team worked with the council and our partners on a co-ordinated plan to support people placed in the hotel and provide 24-hour, seven day a week support. We also worked with local food charities and faith groups to provide a meal three times a day, seven days a week, for everyone who was staying there.



Our support team's priority was to source long term solutions for people and they took the time to work through barriers, connect people with services, and help them identify and achieve their goals. Thanks to a team effort involving partners from across the city, over 130 people were housed during the initial lockdown with the vast majority of these moving on to long term accommodation. At the last count there were only three people who were street homeless and all three of them have offers of support and accommodation in place. It has set a standard now for us to build on and push forward to end homelessness in Wolverhampton.

In January 2021 our team ran a Covid testing pilot with the Department of Health and NHS Test and Trace offering rapid testing for the people that used our services. We also worked with Public Health, and the Wolverhampton CCG (Clinical Commissioning

Group) to host two Covid vaccination clinics which have seen over 200 service users and staff receive their vaccinations.



Housing First

The Housing First pilot was commissioned by the Ministry for Housing, Communities and Local Government (now the Department for Levelling Up, Housing and Communities) in three combined authorities to test the model's effectiveness in the UK. The areas chosen were the West Midlands, Liverpool, and Greater Manchester. Housing First is a nationally recognised intervention for people who have experienced homelessness, have multiple and complex disadvantages, and have been excluded and failed by existing pathways and services.

"With the help of Housing First I care about things again. I couldn't have turned things around any better... and it feels like now I have got something to live for, every single day."

Matt W

In partnership with Wolverhampton Homes the team has housed 45 people since 2019, including someone who had slept rough for three decades. Our team work alongside people to identify their personal strengths and any barriers to achieving their goals. We have paid for people to access residential rehabilitation and detox, supported reconnection with families, delivered one to one music therapy mentoring, and even paid for someone to complete a personal trainer and gym instructor course.

Meaningful activity programme

Our meaningful activity programme was understandably affected by the Covid-19 pandemic, but, as restrictions have eased, more activities have restarted. This includes a wide range including the art and photography class, cooking class, music therapy, football with Wolves Foundation and peer support groups. The plan is to extend the meaningful activity further, helping service users increase their feelings of confidence and self-esteem and feel a more valued part of society.

Our art and photography classes have proved extremely successful. The Good Shepherd's art programme is a co-produced series of sessions, activities, and exhibitions which include art therapy exploring alternative methods to express thoughts and feelings. It also offers opportunities to become involved in creative arts and the local arts community.

Darren, one of the attendees, has a long history of street homelessness, repeat custodial sentences, and substance misuse. He commented: "The art group is very important to me - it's the one chance as an ex-user I get to express not only how I feel but also to convey important messages. It's an outlet, people can vent not just negativity but personal dilemmas - they can offload them onto paper. Sometimes after an art session I feel like I've just taken a shower. I feel refreshed and unburdened. With art you are only limited by your imagination and pen ink."

Over a period of several months the volunteers and clients produced a fantastic project with funding from West Midlands Combined Authority entitled 'Discarded'. This photography project focused on an examination of Urban Waste and a 'society which discards possessions and people'. It led to the publication of a hardback book and video highlighting the excellent array of photography snapped by the participants.

Media Coverage

We have enjoyed positive media coverage over the last 12 months. This has included regular articles in the Express and Star across many subject areas, such as the reaction to the pandemic, our 50 Years of Good fundraising campaign, and continuing support from the community such as the Steve Bull Foundation and the 5/344 Transport and General Workers Union Benevolent Fund. We also continue to receive regular coverage on local radio including BBC WM, BBC Wolverhampton, Heart FM and Wolverhampton Community Radio (WCR).

Our link-up with Wolves Foundation saw us mentioned extensively when they announced their 'Feed Our Pack' project to help alleviate food poverty in the city caused by the pandemic. This included several mentions in an article in 'The Times' featuring the only interview about the initiative given by

Wolves' then Head Coach, Nuno Espirito Santo. We were also featured on a piece on BBC Midlands Today about how we had supported one of our service users during the pandemic and were interviewed and quoted for two pieces in the Financial Times.

Ambassadors

We have recently added to our team of ambassadors to help promote the Good Shepherd and continue to spread word of our activities to a wider audience. Our ambassadors now comprise former Wolves and Nigeria footballer Carl Ikeme, Team GB boxer Niall Farrell, soul music legend Jaki Graham, BBC broadcaster Natalie Graham, and local comedian Jack Kirwan.

Our achievement and performance

In the 2020/21 financial year, 1089 individuals accessed the Good Shepherd for food, advice, guidance, or support. We registered 483 new people to access the service, of which 81 were families. We received referrals from advice agencies, local charities, GPs, the Jobcentre, adult social services and children's services, probation, and the police. The main support need for new registrations during the 2020/21 financial year was low income/ food poverty (321), followed by homelessness (123), and refugee and asylum seekers (10).

Alongside the work carried out as part of the 'Everyone In' initiative we supported nine people into temporary accommodation, 14 into a private sector tenancy as part of our supported lettings scheme, and 27 people into accommodation through Housing First in partnership with Wolverhampton Homes.

The food service saw a large increase in demand from people who hadn't previously accessed services and we provided 6,726 food parcels and 26,720 hot meals. During the year 587 people accessed 7,842 support sessions. The graphs on page 6 show some of the key areas we supported people in.

Food Service

Most of the food we distributed came from our supporters who regularly donate into one of our in-store supermarket boxes, during our harvest, or our Christmas campaigns. Tinned, packet, and other items which are regularly donated throughout the year ensure we have a variety of items which we can pass on to those struggling and would otherwise not be available to them. Working with supermarkets and other food providers we received over 20 tonnes of food donations in the last six months which otherwise would have gone to landfill.

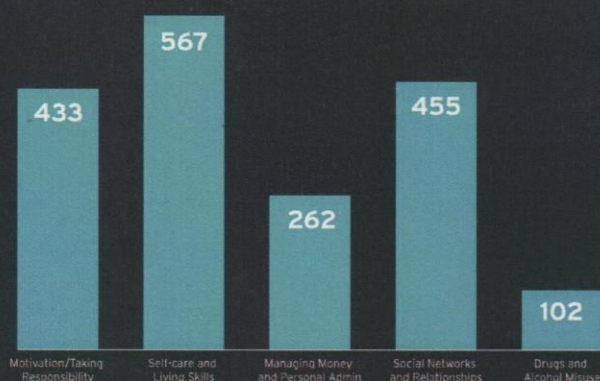
The value of the donated non-perishable items is over £200,000 per year with families receiving £50-worth of food and

individuals £12 of food per collection. We also received over £65,000-worth of food which was cooked in our kitchen and redistributed as hot meals.

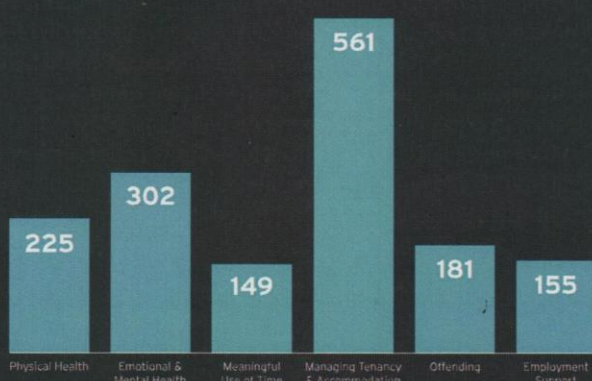
Our main client group is rough sleepers and those who are vulnerable or in poverty as well as families in need. With the food service underpinning that help and support, tackling food waste is also something we are passionate about to ensure food doesn't go to landfill.

Support

Support Interventions 2020/21 (Part 1)



Support Interventions 2020/21 (Part 2)



Homelessness

In the 20/21 financial year we increased our Housing First service and now provide four specialist Housing First workers supporting 32 people who have slept rough and have multiple disadvantages and complex needs. Housing First fits with our values and ethos as an organisation and we believe housing is a universal human right. The project has been hugely successful and has filled a gap in provision.

Neil, one of the people supported through Housing First, had been street homeless on and off for nearly three decades. He now has his own fully furnished flat and a dedicated worker to provide person-centred support. "Now I look forward to getting up every morning, whereas when I was on the streets I just wanted to sleep most of the time. I would find shelter in doorways wherever I could. Once I'm settled I'd like to start volunteering and help others who were in my situation."

Our supported lettings scheme has continued to provide good quality private sector accommodation at affordable rates with support for tenants and landlords. We currently support 20 people who were homeless and are now accommodated through the scheme and will be expanding this over the next 12 months.

For the last 12 months we have provided rapid access to counselling sessions two days a week for our service users in partnership with Wolverhampton Counselling Services. The lead counsellor Otis Carey delivers 12 sessions per week for people who would not usually be able to access counselling or have barriers accessing mainstream services. He also supports the development of the art therapy programme and has provided group counselling sessions.

Our meaningful activity programme was closed throughout the first two lockdowns and this limited the number of sessions we could offer. We facilitated 150 group sessions during the year and engaged 16 people who had slept rough in meaningful activity. The team relied on phone calls and walks in a local park to keep in touch with people. One of the art session facilitators also did one-to-one interventions with people over the phone or via Zoom and we dropped off art supplies to the group participants so they could continue with their work.

Our team started to reintroduce music therapy and a new anger management group in February and will start to deliver a wider range of activities as restrictions ease.

Volunteers

Due to Covid all but two of our volunteers had to step back from volunteering duties to either shield, for childcare reasons, or due to concerns for their health. We maintained regular contact with our volunteers and during periods when restrictions were lifted

we had limited numbers of volunteers onsite where it was safe to do so.

We continue to offer structured volunteering placements for people that access our services to help them develop their skills and move towards employment. People can access the programme once they have attained a level of stability but can be at any stage in their journey and apply for a place on the programme. We provide training, support, and opportunities for people to learn new skills.

Financial review

Last financial year we had an exceptional year. We forecast a deficit of £33,000 but ended with a surplus of £238,000 largely due to the incredible generosity of our supporters and greatly enhanced support from central and local government. As a result we have been able to commit £125,000 towards purchasing the building we currently rent which will be completed in the next financial year.

We will carry over five months of running costs as we go into 2021/22. The support from the local community both financially and with regular food items ensured we had the resources to keep up with demand and pass on food and other items to our service users.

This financial year we anticipate an income of £600,000 which will be obtained from donations, grants, contracts, fundraising, legacies and gift aid. We will work throughout the year promoting various funding streams, campaigns and target a variety of different platforms to reach a larger audience.

Fundraising

Having lost out on fundraising due to the pandemic limiting the number and scope of activities, we adapted fundraising events to be held virtually including a silent auction and a virtual sleepout in partnership with Wolverhampton Wanderers Football Club and the Wolves Foundation. We comply with the fundraising regulators code of fundraising practice standards so that we follow best practice in all our fundraising activities. All of our fundraising activity is undertaken by Good Shepherd staff members, and we have not used professional fundraisers.

Podcasts

With the help of a grant from the Heart of England Community Fund we were able to set up a podcast which will involve our service users, both in featuring their stories and ultimately allowing them to carry out interviews. The first podcasts have been recorded and are due to launch early 2021/22. The episodes include people telling their inspirational stories and speaking about addiction, recovery, mental health, and

wellbeing. Local MPs Stuart Anderson and Pat McFadden have also agreed to be featured while we will also record podcasts with our ambassadors.

Future activities

In 2020 a new strategy was developed for the organisation and four key strategic goals were identified; to be a provider of quality care and support driven by our values; to be a trusted and responsible employer; to be an innovative and dynamic charity; and to remain a strong and financially viable charity.

Some of the key areas we are working on to implement our strategy are creating an Expert Advisory Group (EAG) made up of people that use our services to work alongside our leadership team, investing in training and development for our staff and volunteers, creating a "development and innovation" working group to drive innovation in the charity, and exploring digital interventions and specialist support models.

Covid has ended the "business as usual" approach to homelessness in Wolverhampton and forced organisations around the table with a sole focus of addressing how we protect and support the most disadvantaged. By reallocating resources and with a focus on cross sector partnerships, we saw outcomes improve for people using services and for people providing services.

The relationships between providers and improvement to partnership working had a transformative impact on the way we looked at supporting people in the city. This was achieved by joining up health, substance misuse, benefits, well-being, and specialist homeless support and delivering these services on site with minimal barriers. We have an unprecedented opportunity to end homelessness in Wolverhampton due to the rethinking of service provision following Covid. We don't want to return to business as usual and our focus in the coming year will be building on these successes and adapting to meet the changing need.

Relationships with agencies across the city were excellent prior to Covid and the work during 'Everybody In' strengthened them further. We will build on the successes and offer space in our day centre for partners to deliver services directly to the most disadvantaged who are experiencing homelessness. We have a clinic room, training rooms, an office, and a multi-agency space available to partners free of charge if they provide services for our client group.

Next year will mark 50 years since the Brothers of the Good Shepherd first set up in Thornley Street, to help people who were homeless in Wolverhampton. With this in mind we will be embarking on a range of events and a fundraising campaign encouraging people to take on a challenge of their choice to

help the Brothers take their incredible work into a second half century. We will also be joining up with Wolves Foundation to organise our second sleepout and will be running various fundraising campaigns throughout the year.

As we start to re-introduce our services with the hopeful roadmap towards normality, we have consulted our families about a new concept which we feel will give everyone more choice when attending for food. We are aware that we are a very multi-cultural service and each of the families we support has different needs. We want to introduce a greater variety of food items which gives people the ability to cook at home focusing on the whole family.

We are launching a new initiative for families, a community pantry where they can select their own food from the available options giving them the ability to cook meals at home. Not only does this ensure they select food they know they will use - thus reducing the risk of wastage - it also recreates the ethos of a shop or supermarket and reduces the stigma of having to queue for a food parcel.

The Good Shepherd will continue to expand the services we offer to support recovery including a new project working with people who have experienced homelessness and been involved with the criminal justice service, developing our art and creative programmes, continuing the hugely successful Housing First service, and offering opportunities for people to give back to their community and get involved in delivering and developing services.

In the next financial year, we will be completing the purchase of 63/65 Waterloo Rd. The purchase price of the building is £600,000 and we have been successful in securing a grant from Eveson Charitable Trust for £275,000. We have designated £125,000 from this year's financial accounts and we have secured an interest free loan from St John of God for the remaining £200,000 in which we will endeavour to pay back in the next five years.

Reserves policy and going concern

We revised our fundraising strategy at the start of the financial year to respond to the pandemic and focused on applying for Covid emergency grants, increasing our regular donors, and adapting fundraising events to be held virtually including a silent auction and a virtual sleepout in partnership with Wolverhampton Wanderers Football Club and the Wolves Foundation. Our strategic aim is to have balanced income streams between grants, contracts, fundraising, and income generation.

Total funds at the end of the year were £379,591 of which £64,451 were Restricted, £125,000 had been designated as a contribution to the purchase of our property, and £190,140

was held in Unrestricted Funds. The Board of Trustees, having referred to the Charity Commission's revised guidance CC19, has examined the charity's requirement for reserves considering the main risks to the organisation and has decided that the charity should aim to hold Net Current Assets sufficient to meet six months running costs. At this level the Board of Trustees is confident that in the event of a significant reduction in funding, the organisation would be able to run down services in such a way as to not adversely affect the well-being of our service users.

At the end of the period Net Current Assets, adjusted for the £125,000 designated for the purchase of our building, were sufficient to meet approximately five months running costs which the Trustees consider to be adequate. Our forecast reserves through 2021/22 means that the Board is confident of the charity's ability to remain an ongoing concern for the foreseeable future.

Public Benefit

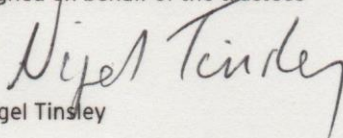
The Trustees confirm that they have complied with the duty in Section 4 of the Charities Act 2006 to have due regard to the public benefit guidance published by the Charity Commission. All of our services are provided for the benefit of the homeless and disadvantaged and as can be evidenced from the report and case studies above, the charity is providing a necessary service to the community.

Related parties

We work closely with the Hospitaller Order of St. John of God, who have the power to appoint and remove Trustees. At present three of our Trustees are professed Brothers of the Order. This ensures that our ethos and working practices are informed by those of the Order. We have no financial involvement with the Order, and our own board of trustees, and we are free to pursue our own policies and strategic direction. At the same time, we can draw on their considerable expertise and experience and where applicable we align our policies and objectives with theirs.

None of our trustees receive remuneration or other benefit from their work with the charity. Any connection or contractual relation between a trustee or senior manager of the charity and a related party must be disclosed to the full board of trustees. In the current year no such related party connections were reported.

Signed on behalf of the trustees


Nigel Tinsley

Independent Examiner's Report to the Trustees of Good Shepherd Services

I report to the charity trustees on my examination of the accounts of the charity for the year ended 31 March 2021 which are set out on pages 10 to 19.

Responsibilities and basis of report

As the charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the charity's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

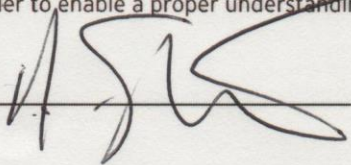
I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed



ARW Storey
F.C.A.

Cotterell & Co
Chartered Accountants
The Curve
83 Tempest Street
Wolverhampton
WV2 1AA

Statement of Financial Activities for the year ending 31st March 2021

	Note	Unrestricted funds	Restricted funds	TOTAL	2020
INCOME					
Donations					
General donations	2	202064	59967	262031	105772
Charitable activities					
Grants and contracts	3	410458	113755	524213	248325
Property renovation appeal	4				265918
Miscellaneous income		24480		24480	6071
		637002	173722	810724	626086
EXPENDITURE					
Charitable activities					
Food and client support	5	477107	95193	572300	364848
Property renovation costs			0	0	283445
		477107	95193	572300	648293
NET INCOME					
		159895	78529	238424	-22207
Transfers between funds		167	-167		
		160062	78362	238424	-22207
Other recognised gains/losses					
Net movement in funds		160062	78362	238424	-22207
Funds brought forward		132420	8747	141167	163374
TOTAL FUNDS	13	292482	87109	379591	141167

All income and expenditure is from continuing operations

Balance Sheet as at 31st March 2021

	Note			2020
Fixed Assets				
Tangible Fixed Assets	10	5060		8013
Current Assets				
Debtors	11	50056	47647	
Cash at bank		392837	103868	
		442893	151515	
Creditors				
Amounts falling due within one year	12	-68362	-18361	
Net Current Assets			374531	133154
Net Assets			379591	141167
Funds				
Restricted funds		87109		8747
Designated Funds		125000		
Unrestricted funds		167482		132420
		379591		141167

Signed by Nigel Tinsley on behalf of the Trustees on **

Nigel Tinsley 15.11.21

Statement of Cash Flows for the year ending 31st March 2021

	Note		2020
Cash flows from operating activities			
Net income		238424	-22207
Adjustments for			
Purchase of Fixed Assets	-3554	-8070	
Depreciation of tangible fixed assets	6507	8405	
Increase/decrease in debtors	-2409	-31028	
Increase/decrease in creditors	50001	-11975	
		50545	-42668
Net cash provided by operating activities		288969	-64875
Cash flows from financial activities			
Repayments of borrowings		0	0
Net increase/decrease in cash		288969	-64875
Cash at beginning of year		103868	168743
Cash at end of year		392837	103868

Good Shepherd Services CIO

Notes to the Financial Statements

for the year ending 31st March 2021

1. Accounting policies

- a. Voluntary income is received by way of donations and gifts and is included in full in the Statement of Financial Activities when received. Gifts in kind are valued at their estimated value to the project and included under the appropriate headings.
- b. Intangible income is valued and included in income to the extent that it represents goods or services which would otherwise be purchased. Where it is not possible to value the goods or services, such as volunteer time or donated goods, the accounts do not include them.
- c. Grants including grants for the purchase of fixed assets are recognised in full in the Statement of Financial Activities in the year in which they are received to the extent to which the project has become entitled to them.
- d. Restricted funds are to be used for the specified purpose as laid down by the donor. Expenditure which meets these criteria is identified to the fund.
- e. Unrestricted funds are donations and other income received or generated for the objects of the project without further specified purpose and are available as general funds.
- f. Designated funds are unrestricted funds earmarked by the trustees for particular purposes.
- g. Alterations to leasehold premises are written off in full in the year in which they are incurred
- h. Fixed assets are for use by the charity in fulfilling its main charitable objectives and are capitalised and depreciated. Depreciation is provided on all fixed assets at rates calculated to write off the costs of each asset over its estimated useful life at the following rates:

Equipment	33% per annum	straight line basis
Motor Vehicles	33% per annum	straight line basis
Computers	33% per annum	straight line basis

2. Donations

	Unrestricted	Restricted	2020
Churches and faith-based giving	12100		12528
Gift Aid recovered	17525		9304
Legacies	2500		464
Individual giving	123335	329	50510
Companies and organisations	46604	59638	32966
	202064	59967	105772

3. Income from Charitable Activities

	Unrestricted	Restricted	2020
Grants and contracts			
City of Wolverhampton	324621	9355	158976
Eveson Charitable Trust	10000	6000	10000
PM Dumbell	4000		
Western Power Community Matters Fund	2840		
Adint Charitable Trust	10000		
Albert Gubay Charitable Foundation	12354		
WO Street Charitable Foundation	5000		
Heart of England Community Foundation		5000	
National Lottery Awards For All		7500	
Steve Bull Foundation		2000	
Porticus UK		37493	
Sobell Foundation		10000	10000
Tudor Trust		52336	26426
E and D Cadbury Trust	2000		
Feeding our City Crowd Funding Appeal	3245		
29th May 1961 Charitable Trust	7500		
Co-op Local Community Fund	1936		3567
Big Charity Trust	1250		
Millies Watch	5000		
Luckett Charitable Trust	2000		
£1000 and under	6712	750	
WRAP Emergency Surplus Fund		9340	
Heart of England Doing Things Differently Fund		15000	
Homeless Link Winter Fund		11000	
Enterprise Trust	12000		
Charles Burrell 2016 Settlement			10000
Socks and Chocs			5979
Britford Bridge Trust			5000
Grants £1000 and under			3907
	410458	165774	233855
Deferred to future periods		-58382	-6363
Deferred from previous period		6363	20833
	410458	113755	248325

4. Property renovation appeal

Rank Foundation (Pebbles)			4000	
St John of God			65000	
Morrisons Foundation			4310	
Anonymous			100000	
Roger and Douglas Turner Trust			3000	
Steve Bull Foundation			2376	
The James Beattie Charitable Trust			15000	
The Beatrice Laing Family Trust			5000	
Clothworkers Foundation			25000	
Wolves Foundation (Sleepout)			25177	
Socks and Chocs			7055	
Bernard Sunley Foundation			10000	
		0	265918	
	612522	173722	620015	786244
				24337
				143
				810724

5. Food and client support

	Food	Client support	Total	2020
Salaries	81127	233517	314644	186100
Training	0	539	539	
Volunteer expenses	210		210	1296
Equipment costs	1486	1809	3295	4446
Cleaning and waste disposal	8195	0	8195	4957
Food costs	11702	0	11702	6301
Client welfare	878	22990	23868	13521
Disposable items	4012	0	4012	6320
Property costs	0	7737	7737	27874
Rent		19767	19767	
Motor expenses	7620	0	7620	7634
Telephone		1581	1581	
Office expenses	0	7337	7337	
Support costs	41716.3	120076.7	161793	106399
	156946	415354	572300	364848

6. Support costs

		2020
Salaries	40901	73214
Training	635	5471
Depreciation	6507	7312
Professional fees	25909	3998
Property costs	40793	4919
Rent	33604	
Independent examination	736	562
Trustee expenses	0	0
IT costs	1675	3201
Telephone	2809	3612
Insurance	2408	892
Other costs	5816	3218
	161793	106399

Property costs are allocated on the basis of space used
Support costs are allocated on the basis of staff numbers

7. Net Income/Expenditure

Net Income /expenditure is shown after charging:		2020
Depreciation - owned assets	6507	8405
Independent Examiners fee	736	556

8. Trustees' Remuneration and benefits

No Trustee received any remuneration or benefits (2020 - Nil)

9. Staff costs

		2020
Wages	328944	238168
Pension contributions	6540	4733
Social Security costs	27232	19414
	362716	264335

The number of employees receiving more than £60,000 was NIL (2020 - Nil)
The average number of staff employed was 16 (2020 - 21)

10. Tangible Fixed Assets

	Equipment	Computers	Total
COST			
At 1st April 2020	5438	14256	19694
Additions	3554		3554
Disposals			0
At 31st March 2021	8992	14256	23248
DEPRECIATION			
At 1st April 2020	4868	6813	11681
Charge for the year	1755	4752	6507
Written back on disposal			0
At 31st March 2021	6623	11565	18188
NET BOOK VALUE			
At 31st March 2021	2369	2691	5060
At 31st March 2020	570	7443	8013

11. Debtors

		2020
Debtors	30355	32932
Prepayments	19701	14715
	50056	47647

12. Creditors

		2020
Amounts falling due within one year		
Trade creditors	0	-3364
Accrued expenses	-1245	-2638
Taxes and pensions	-8736	-5997
Deferred income	-58382	-6363
	-68363	-18362

13. Movement in Funds

	Brought forward	Income	Expenditure	Transfers	Carried forward
Restricted funds					
Client welfare	1372	168722	-73450	-37193	59451
Property renovation	2375	0	-16743	14368	0
Salary funds	5000	5000	-5000	0	5000
	8747	173722	-95193	-22825	64451
Designated funds					
Property purchase fund				125000	125000
Property renovation fund	14000			-14000	0
	14000	0	0	111000	125000
Unrestricted funds					
Food and client support	118420	637002	-477107	-88175	190140
Total funds	141167	810724	-572300	0	379591

During the reporting period the charity entered negotiations to purchase the freehold of 63 and 65 Waterloo Road Wolverhampton. The designated fund represents the amount necessary to complete the purchase, which has also been funded by grants and loans.

14. Comparative Statement of Financial Activities

	Note	Unrestricted funds	Restricted funds	TOTAL 2020	2021
INCOME					
Donations					
General donations	2	105772		105772	254957
Charitable activities					
Grants and contracts	3	190758	57567	248325	531287
Property renovation appeal	4		265918	265918	0
Miscellaneous income		6071		6071	24480
		302601	323485	626086	810724
EXPENDITURE					
Charitable activities					
Food and client support programmes	5	301280	63568	364848	572300
Property renovation costs			283445	283445	0
		301280	347013	648293	572300
NET INCOME		1321	-23528	-22207	238424
Transfers between funds		-18967	18967		
Other recognised gains/losses		-17646	-4561	-22207	238424
Net movement in funds		-17646	-4561	-22207	238424
Funds brought forward		150066	13308	163374	141167
TOTAL FUNDS		132420	8747	141167	379591

All income and expenditure is from continuing operations

