



Community Shop Volunteer

**Based at Central Community Shop
Queen's Building, Victoria Square, Wolverhampton, WV1 1LD**

About

Central Community Shop is a partnership between The Good Shepherd, Wolves Foundation and City of Wolverhampton Council. Volunteers for this exciting project will report to the Good Shepherd.

Central Community Shop is open to anyone from Wolverhampton to access affordable food, non-food items and additional support to help navigate the difficulties of the current cost of living crisis.

Your role as a volunteer

You'll be working alongside a team of staff and volunteers to ensure that the shop operates the highest standard and that customers feel safe and welcomed. This might include:

- Organising, accepting & labelling stock
- Customer service, including serving customers using a till
- Helping to organise the shop floor: creating eye catching displays and maintaining a high standard of quality in the shop's presentation.
- Signposting customers towards further support where necessary, with support from colleagues.
- Working to the highest level of Food Safety standards,
- Volunteering within all appropriate Good Shepherd policies and procedures including health and safety, confidentiality, and safeguarding.

What we are looking for

- Excellent communication and interpersonal skills
- Experience of working as part of a team
- Basic knowledge of Food Safety guidelines
- Non-judgmental attitude

We are looking for volunteers who can commit to one 4 hour shift per week. Our opening hours are Tuesday, Wednesday and Thursday 10am – 2pm.

Benefits of volunteering

- Access to appropriate training and e-learning
- Enhance your communication skills, meet new friends and develop your confidence.
- Satisfaction of giving something back to the local community.
- Gain work experience in a retail environment.

Interested?

Contact us to ask any questions or request an application form.

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