GOOD SHEPHERD
wolverhampton

IMPACT REPORT

JAN-DEC 2025

The Good Shepherd has been working alongside people in Wolverhampton and the surrounding areas since 1972.

OUR VALUES HOPSITALITY, COMPASSION RESPECT, TRUTH AND JUSTICE

We recognise each person's dignity and potential for growth, and we deliver services in a person-centred way.



OUR MISSION IS TO END HOMELESSNESS, SUPPORT RECOVERY, AND CREATE PATHWAYS OUT OF POVERTY

OUR WORK

1,363
INDIVIDUALS
ASSISTED THROUGH GOOD SHEPHERD PROJECTS

MORE THAN
1 IN 2
OF OUR STAFF TEAM HAVE LIVED EXPERIENCE

9,733
VOLUNTEERING HOURS FOR THE GOOD SHEPHERD

In 2025, we saw consistent demand for our services, working alongside 1,363 individuals across Good Shepherd projects. Our team grew in 2025 with the number of people we employ and number of people who volunteer with us both increasing to support the continued expansion of our work. This included developing new areas of support such as the Employment Ready Project, offering training, volunteering and employment opportunities.

Our volunteers continue to play a vital role in delivering Good Shepherd's services and strengthening our impact across the city. In 2025, more than 9,733 volunteering hours were contributed by a dedicated mix of regular volunteers, corporate teams and LEAP Peer Navigators, supporting everything from food services and outreach to recovery focused groups and community activities.





ENDING HOMELESSNESS

IN 2025 WE WORKED ALONGSIDE

408

PEOPLE WHO WERE HOMELESS

160 WERE STREET HOMELESS

WINTER PRESSURES FUND

122 PEOPLE SUPPORTED

99 PEOPLE HOUSED

In 2025 we worked alongside 408 people who were homeless, 160 of which were street homeless / rough sleeping. We supported people to move from homelessness into accommodation 194 times and prevented homelessness on 68 occasions.

Throughout the year, we strengthened and expanded our work to prevent homelessness, reduced rough sleeping, and supported people facing some of the most complex challenges to move into stable accommodation. Our approach combined early intervention, intensive casework, trauma-informed practice, and strong partnership working across Wolverhampton.

The Winter Pressure Fund is designed to support people who are currently homeless or at immediate risk of homelessness. Managed by Good Shepherd in partnership with City of Wolverhampton Council the project aims to house people in the private rented sector (PRS). Since the project began, 99 people have been housed, 21 from street homelessness and 23 people have been prevented from becoming homeless. Altogether, the project has achieved 217 referrals for support and 122 people have been supported at year end.



"I've been working with Good Shepherd for some time now, and their support makes a real difference.

"The team worked closely with me and other partners to make sure the right help was in place, not just for the tenant but for everyone in the property."

Mrs Matharu, Private Landlord

SUPPORTING RECOVERY

At the Good Shepherd we are committed to the principles of recovery and deliver our services in a way that supports people to recover and achieve their personal goals.

This year the Peer Engagement Worker role was a new position at the Good Shepherd and our first dedicated, funded role focused on supporting people experiencing addiction.

Our recovery art group continues to go from strength to strength. Everyone who attends has been impacted in some way by addiction, mental health issues or homelessness and the group meets weekly at G5 studio at Wolverhampton Arts Centre.

We were awarded Arts Council funding again in July which saw the group work towards their biggest project yet as Wolverhampton hosted the National Recovery Walk. We partnered with Rethink and the new Sanctuary Hub and showcased work as part of a multi-disciplinary art exhibition in the new Hub.

1,687

ACTIVITIES ATTENDED

LEAP

LIVED EXPERIENCE INTO ACTION PROJECT

2025

14 **LEAP NAVIGATORS SUCCESSFULLY COMPLETED THEIR TRAINING & STARTED VOLUNTEERING**

LEAP PROJECT

The Lived Experienced into Action Project (LEAP) continued to empower people with lived experience of homelessness, addiction, and multiple disadvantages to become Peer Navigators. In 2025, LEAP successfully met its Year 4 target, with 14 individuals with lived experience completing their training and starting volunteering roles at Good Shepherd.

The LEAP team helped deliver mentoring, 1-1 sessions and groupwork, as well as using their lived experience to support coproduction sessions with the ICB, Public Health, and other partners across the Black Country.



"When I start drawing, I feel better straight away. I go into a different zone. You surprise yourself by what you can achieve. Art has really helped me on my recovery journey, and it takes me away from any negative thoughts."

Steve McFadyen

PATHWAYS OUT OF POVERTY

Our free to access food services, including hot meals, street homeless breakfast club, and family pantry, allow us to address the immediate food need whilst building trust and connecting people with further support.

The family pantry developed into a more holistic space, hosting partner organisations offering wellbeing advice and activities, helping families to access practical support beyond food.

We piloted an employability project in 2025 to work with people who had experience of homelessness, addiction, poor mental health and/or the criminal justice system. The pilot was a resounding success, and a three-year grant was secured to expand the project.

Central Community Shop offers affordable groceries and household essentials in a welcoming environment, helping people manage costs and build resilience. In 2025, 326 people became members, and following its success, plans are underway to open a second shop in Bilston in 2026.

Our social enterprise café Pomegranate offers training and progression to employment, in 2025 external catering was explore with discussions underway about expanding the cafe's offer.

14,761
HOT MEALS PROVIDED IN 2025

2,289
FAMILY FOOD PANTRY VISITS IN 2025

326
COMMUNITY SHOP MEMBERS

54 INDIVIDUALS ACCESSING 1:1 EMPLOYABILITY

39 ACCESSING NEW TRAINING OR EDUCATIONAL OPPORTUNITIES



"The people at the Good Shepherd were so good to me that I wanted to give something back. I love working at Pomegranate because they treat everyone the same."

Adelaide, Pomegranate Staff Member







HIGHLIGHTS FROM THE YEAR

UK Recovery Walk

A key highlight for the Good Shepherd was bringing the national UK Recovery Walk celebrations to Wolverhampton for a weekend in September 2025, the first time it's ever been held in the Black Country.

Good Shepherd served as lead partner for the UK Recovery Walk 2025 alongside SUIT. Working alongside FAVOR UK, Recovery Near You, and the City of Wolverhampton Council, we coordinated the event's planning and delivery including the national conference held at Molineux, remembrance service at St Peters Church, the walk through Wolverhampton city centre, followed by a celebration of recovery at the pop-up recovery village in West Park.

Hosting the events showcased Wolverhampton's vibrant and resilient recovery community.

Stand Up for Change

In March 2025 the Wolverhampton community came together for an evening of laughter and generosity in a mission to 'Stand Up For Change' at the Wulfrun Hall. Featuring top stand-up comedians Josh Pugh, Lindsey Santoro and Jack Kirwan and raised an incredible £5000.

The evening was a celebration of community spirit, hosted in partnership with University of Wolverhampton at The Halls, the event saw venue staff volunteering their time to keep costs down to ensure as much money as possible.











EVENTS AND FUNDRAISING 2025

STAND UP FOR CHANGE, HOMELESSNESS & HEALTH, RECOVERY WALK, ART EXHIBITIONS & WORKSHOPS, MOLINEUX SLEEPOUT

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WE THANK YOU

FOR YOUR CONTINUED SUPPORT

GOOD SHEPHERD
wolverhampton

Registered Charity: 1165909